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Standards & Best Practice

Hereby Certifies

Chidindu Chukwuemeka Owuama

An Accredited Professional Certification in

ISO 10002:2018 - CUSTOMER SATISFACTION MANAGEMENT (CSM) FOUNDATION

After a formal evaluation, we confirm the demonstrated knowledge and outstanding skills in the subject matter requirements of this professional certification

Certification No:

12712DE32-35E83B7-8530F

Accredited by:

ACTD

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PERSONNEL
NO. P0001

Date Issued: **August 25, 2026**

SBP Certification Mgt.

This certificate is valid until the version of the standard changes